



Tech Sonic

August 20, 2015

Dear Hydro Engineering, Inc.:

RE: Testimonial of equipment and service from Hydro Engineering install in Fort McMurray, Alberta Canada.

I would like to start this communication to you with thanks for the support, customer service, and quality of your system and people.

First I would like to commend the service follow up and the understanding of the solution we required. This was conducted greatly by Mr. Mike Parr. The attention to detail in the planning phase was a true reflection on the success of the roll out of the equipment. We purchased the Hydropad, CMAFU-2 particulate removal, and the HE/5000 polishing loop system.

The equipment arrived and we installed it in our facility. Mike asked for confirmation photos and the installation documentation to be completed. I believe this made the commissioning of the unit and pad a true success. At this time we had the pleasure to meet and spend time with your service technician Ryan Burr. He took the time to check the system and then commenced the commissioning phase. This was shorter than he thought as the installation was completed correctly.

Ryan then conducted a full comprehensive training and explanation of how and why things worked. My staff walked away with more than just an idea of how to turn on and off. They had a full understanding how and why valves and indications happen, and were confident in the operation and maintenance aspects. Ryan also gave the team his work cell number should we need any assistance.

The system has been running since mid-February 2015. We had a small issue with a float switch giving a false reading. Hydro engineering through Mike and Ryan had a new component to me in 2 days at no cost. My team due to the comprehensive training were able to replace this and the system has worked flawlessly since then.

The savings using this system:

We have experienced in our waste water removal savings is \$14,500.00 per month. We would normally pay in excess of \$16,500.00 for water removal in the past. The savings is taking in account the consumables we are using and it should be noted that we have seen an increase of work in the range of 30-40% in the past 6 months. So the savings are in actual fact much more.



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I believe this system not only aligns with ACDEN's environmental stewardship in the Regional Municipality of Wood Buffalo, but also give my company a competitive edge in pricing due the large reductions in overhead costs to operate.

Once again I would like to take the opportunity to thank your team and relay our happiness with the Hydro Engineering solution you have provided ACDEN Tech Sonic.

Respectfully,

A handwritten signature in dark ink, appearing to read "JB", is positioned above the printed name.

Justin Bayliff
General Manager
ACDEN Tech Sonic Services