

New Product Limited Warranty

Hydroblaster Pressure Washers, Hydrokleen Waste Water Recycling and Filtration Equipment, Hydropad Wash Pads

NEW PRODUCT LIMITED WARRANTY Applies to all Hydro Engineering Inc. Equipment

LIMITED WARRANTY COVERAGE:

Products manufactured by Hydro Engineering, Inc., are warranted to the original purchaser to be free from defects in materials and workmanship under normal use for specific periods. This Limited Warranty is subject to exclusions, is calculated from the date of the original purchase, and applies to the original components only as shown below. Any parts repaired or replaced under this warranty will fall under the parts limited warranty.

NINETY DAY LABOR:

This limited warranty includes labor for a period of ninety (90) days from the original purchase date. Labor is provided on the replacement and/or repair of parts covered by this limited warranty only. Labor is not covered for replacement of parts considered as wear items or items rejected under the terms of this limited warranty.

LIMITED LIFETIME PARTS:

Some parts supplied on our equipment carry a lifetime limited warranty such as; forged brass pump manifolds, they are warranted unconditionally, including freeze damage. These pass-through warranties are subject to change by their manufacturer. Please consult our service department for the most recent warranty terms on these items.

FIVE YEARS PRORATED:

Hydroblaster heating coils are covered for full repair or replacement during the first two years; customer pays 40% of replacement cost during third year, 60% during fourth year and 80% during the fifth year.

ONE YEAR MINIMUM ON PARTS:

All other components will be warranted based on the original component manufacturer's limited warranty. All carry a one-year minimum term. Normal wear items as described below are excluded.

PASS THROUGH REPLACEMENT PARTS WARRANTY:

Many components such as pumps, motors, engines, etc., may be warranted by their respective manufacturers and are serviced through the manufacturer's local authorized service centers. Hydro Engineering, Inc. is not authorized to provide warranty on many of these items, but will help you contact and expedite the warranty process with the authorized service centers.

EXCLUSIONS:

1. Normal service and wear items, such as oil filters, fuel filters, nozzles, guns, wands, quick disconnects, O-rings, seals, packing, valve or valve assemblies, water filter cartridges, belts, brushes, discharge hoses, oil skimming belts, filter media, ozone bulbs, etc.
2. Damage or malfunctions resulting from accidents, abuse, modification, alterations, incorrect installation, improper servicing, and failure to follow manufacturer's maintenance instructions, or use of the equipment beyond its stated usage specifications as contained in the operator's manual.
3. Freeze damage, chemical damage, scale/hard water build up, rust, corrosion, or excessive heat.
4. Damage resulting from inadequate- electric, water and venting or fuel supplies.
5. Normal maintenance service, including tune-ups, fuel system cleaning, and clearing of obstructions in fuel or water lines.
6. Freight damage resulting from shipment.
7. Field labor and transportation (mileage) charges for onsite service calls.

ACQUIRING WARRANTY SERVICE:

No merchandise is to be returned for credit without prior written approval via RGA and is subject to a RESTOCKING CHARGE of 19%. To acquire warranty service, you must return the product to your Authorized Hydro Engineering, Inc. Dealer, (or directly to Hydro Engineering Inc. factory), and freight prepaid, with proof of purchase date within the applicable warranty period. If the product is permanently installed, you must notify your Authorized Hydro Engineering, Inc. Dealer (or Hydro Engineering Inc. factory) of the defect. Your Dealer is authorized to file a claim with Hydro Engineering, Inc. Ground freight charges on warranted replacement parts will be paid by Hydro Engineering Inc. For warranty service on components warranted by other manufacturers, your Authorized Hydro Engineering, Inc. Dealer (or Hydro Engineering Inc. factory) can help you obtain warranty service through the manufacturer's local authorized service centers.

LIMITATION OF LIABILITY:

Hydro Engineering, Inc. shall not be liable for special, incidental, or consequential damages and therefore these damages are expressly disclaimed. Hydro Engineering, Inc.'s liability limit under this limited warranty shall not exceed the purchase price of the product in question. Hydro Engineering, Inc. makes every effort to ensure that all illustrations and specifications are correct, however, these do not imply a warranty that the product is merchantable or fit for a particular purpose, or that the product will actually conform to the illustrations and specifications. THE WARRANTY CONTAINED HEREIN IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, INCLUDING WASTE-WATER TREATMENT. Hydro Engineering, Inc. does not authorize any other party including authorized Hydro Engineering, Inc. Dealers, to make any representation or promise on behalf of Hydro Engineering, Inc., or to modify these terms, conditions, or limitations in any way. It is the buyer's responsibility to ensure that the installation and use of Hydro Engineering, Inc. products conforms to local codes.

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